



PATENT  
10/015,264

2645

4/14/02  
3/21/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: : Group Art Unit: 2645  
Michael W. Brown, et al. : Intellectual Property  
Serial No:10/015,264 : Law Department  
Filed: 12/12/2001 : International Business  
Title: promoting Caller Voice : Machines Corporation  
Browsing In A Hold Queue : 11400 Burnet Road  
: Austin, Texas 78758

February 5, 2002

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner of Patents, Washington, D. C. 20231 on February 5, 2002.

Martha Acosta  
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2/5/02  
Date

INFORMATION DISCLOSURE STATEMENT

Assistant Commissioner of Patents  
Washington, D. C. 20231

RECEIVED  
MAR 04 2002  
Technology Center 2600

Sir:

Applicants submit herewith patents, publications or other information of which they are aware, which they believe may be material to the patentability of this application and in respect of which there may be a duty to disclose in accordance with 37 CFR 1.56.

While this Information Disclosure Statement may be "material" pursuant to 37 CFR 1.56, it is not intended to constitute an admission that any patent, publication or other information referred to herein is "prior art" for this invention unless specifically designated as such.

In accordance with 37 CFR 1.97(g) the filing of this Information Disclosure Statement shall not be construed to mean that a search has been made or that no other material

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information as defined in 37 CFR 1.56 (a) exists. The attached form, PTO-1449, provides a listing of patents, publications, or other information as required by 37 CFR 1.98 (a)(1).

A copy of each of the items on PTO-1449 is supplied herewith.

Respectfully submitted,

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